



 HOSPITALITY

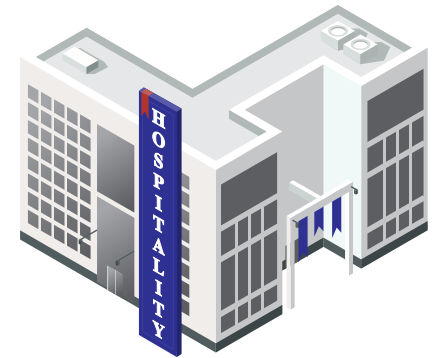
WE SPEAK CARE

"I really appreciate everything you do for us on a daily basis! **The Bailiwick members are truly trusted professionals, great project managers, and I consider them experts and friends!** They bring vast experience, a wealth of knowledge, and they take ownership to ensure that we continue to deliver the quality that our brand has come to expect and deserves."

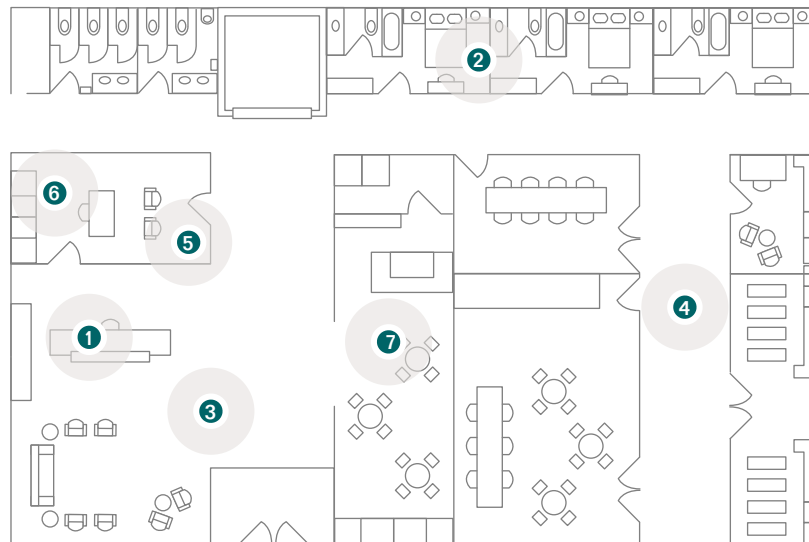
- Current Client

Satisfy guests with a high-tech environment

Technology and devices are the one constant travel companion for guests. Bailiwick has the expertise to help you optimize IT infrastructures, exceed higher guest expectations, and deliver a consistent brand experience.



Visit bailiwick.com to see more information on how we serve the Hospitality industry.



1 CHECK-IN DESK

Your Property Management System feeds information to multiple devices. Upgrade equipment and digital tools for streamlined performance.

- PC Systems and monitors
- Electronic payment equipment
- Printers and office equipment
- Free standing & counter kiosks

2 GUEST ROOMS

Upgrade to the latest technology to ensure your guests feel right at home with access to what they need, from arrival to check-out.

- WiFi, Digital screens, monitors and displays

3 GUEST EXPERIENCE (PUBLIC SPACES/LOBBY)

Keep things comfortable and running smoothly with modern efficient solutions that satisfy your guests throughout your facility.

- WiFi
- Music
- PC systems & monitors
- Digital screens and displays

4 CONFERENCE AREA

Set yourself apart with state-of-the-art technology that provides a streamlined experience for your business and event travelers.

- WiFi
- Music
- PC systems & monitors
- Digital screens and displays
- Printers and office equipment

5 MERGERS & ACQUISITIONS

We speak mergers and acquisitions. Let our team guide the budget and planning process and expedite time sensitive hotel transformations.

- Acquisition and budget planning
- Project management
- Consolidation & configuration of equipment and devices
- Equipment installation
- Equipment disposition & destruction

6 BACK OFFICE

Managing legacy systems while keeping pace with wireless trends will help ensure a productive, safe and welcoming environment.

- LAN/WAN equipment
- Loss prevention & camera technology
- Printer & office equipment
- Cabling and Electrical
- SDWAN

7 RESTAURANT

Bailiwick's extensive experience means you get proven solutions.

- Point of Sale Systems
- Kiosks and Digital Signage
- Kitchen Display Systems

Explore more of our story at bailiwick.com/hospitality



Driven by service excellence and diligent care

Bailiwick is driven to discover personalized solutions that solve technology challenges. We take pride in simplifying the complex while helping you leverage technology to achieve your business goals.

- ✓ **Dedicated project management**
- ✓ **Thoughtful planning & design**
- ✓ **Scalable & nimble team**
- ✓ **Consultative partner**

We **thoughtfully assemble the right team** to **deliver customized solutions** based on your unique challenges and **designs and execute the right plan with care and precision**, regardless of project scale.

Working as your **partner to deliver real business results.**

End-to-end approach

Gain the simplicity and ease of working with one partner on all systems, at all locations, every step of the way.

Planning & Design



Brand enhancing technology projects like wireless transformations and IT infrastructure upgrades are key to your growth and improved guest satisfaction. We help you get ahead of these changes with:

- Discovery - care filled understanding of your unique environment
- Trends - agnostic, independent review and recommendation of best match products
- Branch deployment planning and engineering

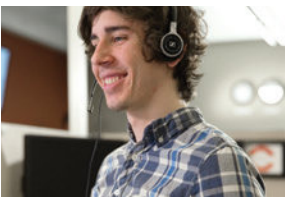
Installation



Updating technology for your brand with exceptional quality, consistency, timely delivery and nimble responses frees up time to focus on your business

- Configuration and kitting - every hotel gets the exact fit of products
- Integrated field services - cabling, electrical, equipment installations
- Deployment schedule creation and execution

Asset Management & Field Service Maintenance



Managing assets and monitoring systems consistently over time keeps your hotel running efficiently and saves you resources

- Help desk services & ticketing integration
- Asset management
- Remote monitoring services

BAILIWICK BY THE NUMBERS

3,000,000

DEVICES CONSOLIDATED AND CONFIGURED ANNUALLY

20,000

CALLS ANNUALLY THROUGH SERVICE DESK

343,000

TASKS EXECUTED ANNUALLY

54,000

UNIQUE SITE VISITS ANNUALLY THROUGH SERVICE DESK

Explore more of our story at www.bailiwick.com/hospitality

800-935-8840